

Innovations

Analyzing the Relationship between Dynamic Capabilities and Firm Performance: A Quantitative Study in the Fruit and Vegetable Processing Industry in the Malwa Region of India

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Abstract

Purpose: This research investigates the relationship between dynamic capability theory and firm performance in the fruit and vegetable processing industry in the Malwa region. **Data:** The study uses a quantitative research design, using data collected from a sample of 258 respondents from 33 different fruit and vegetable processing industries in the Malwa region. **Analysis:** The data is analysed using structural equation modelling (SEM) to test the hypothesized relationships between dynamic capabilities and firm performance. **Findings:** The findings of this research provide empirical evidence on the relationship between dynamic capabilities and firm performance in the fruit and vegetable processing industry. The study also examines the role of various factors, such as customer satisfaction, employee satisfaction, innovation and many more, in the relationship between dynamic capabilities and firm performance. The research is conducted in the Malwa region, a developing economy context, which provides insights into the applicability of dynamic capability theory in different contexts. **Implications:** The findings of this research have practical implications for industry practitioners, policymakers, and researchers. For industry practitioners, the study offers guidance on how to develop and enhance their dynamic capabilities to improve firm performance. For policymakers, the research provides evidence-based recommendations on how to support the development of dynamic capabilities in the fruit and vegetable processing industry. For researchers, the study contributes to the growing body of literature on dynamic capability theory and its application in various industries and contexts.

Keywords: Dynamic capabilities, Firm Performance, Fruit and Vegetable processing industry, StructuralEquation Modelling, Factors affecting Firm Performance

Introduction

The fruit and vegetable processing industry play a pivotal role in the global food supply chain, contributing significantly to economic development, employment, and food security. However, the industry faces numerous challenges, including post-harvest losses, technological advancements, changing consumer preferences, and increasing competition.

In the Malwa region, there is a significant hub for fruit and vegetable processing units. The region's fruit and vegetable processing industries are characterized by a mix of traditional and modern practices, with varying levels of technological adoption and innovation. In this context, the ability of firms to adapt and innovate in response to changing environments is crucial for their survival and success.

Dynamic capability theory, which emphasizes the importance of a firm's ability to sense, seize, and transform its resources and capabilities in response to changing environments, may offer a valuable framework for understanding firm performance in this context. This research aims to investigate the relationship between dynamic capability theory and firm performance in the fruit and vegetable processing industry in the Malwa region. The study will examine the impact of sensing, seizing, and transforming capabilities on firm performance, as well as the role of various factors such as customer satisfaction, employee satisfaction, and innovation.

Dynamic capability is “the firm’s ability to integrate, build, and reconfigure internal and external competences to address rapidly changing environments” (David J. Teece, Gary Pisano, and Amy Shuen).

Key Components of Dynamic Capability:

Sensing: The ability to identify and interpret external opportunities and threats.

Seizing: The ability to mobilize resources and capabilities to seize new opportunities.

Transforming: The ability to reconfigure existing resources and capabilities to create new ones.

To effectively navigate evolving challenges, organizations must cultivate three core dynamic capabilities: rapid learning and strategic asset building, strategic asset integration, and asset transformation/reconfiguration. These capabilities align with Teece's concept of dynamic capabilities, which underscores the importance of corporate agility. This agility is demonstrated through the ability to sense and shape opportunities and threats, efficiently seize those opportunities, and maintain competitiveness by continuously enhancing, combining, protecting, and, when necessary, reconfiguring tangible and intangible assets.

The study will employ a quantitative research design, using data collected from a sample of fruit and vegetable processing firms in the Malwa region. The data will be analyzed using structural equation modeling (SEM) to test the hypothesized relationships between dynamic capabilities and firm performance. The findings of this research are expected to provide several contributions. First, the study

will provide empirical evidence on the relationship between dynamic capabilities and firm performance in the fruit and vegetable processing industry, a sector that has received limited attention in the literature. Second, the research will examine the role of various factors, such as customer satisfaction, employee satisfaction, and innovation, in the relationship between dynamic capabilities and firm performance, providing a more nuanced understanding of the mechanisms through which dynamic capabilities affect firm performance. Third, the study will be conducted in the Malwa region, a developing economy context, which will provide insights into the applicability of dynamic capability theory in different contexts.

The findings of this research will have practical implications for industry practitioners, policymakers, and researchers. For industry practitioners, the study will offer guidance on how to develop and enhance their dynamic capabilities to improve firm performance. For policymakers, the research will provide evidence-based recommendations on how to support the development of dynamic capabilities in the fruit and vegetable processing industry. For researchers, the study will contribute to the growing body of literature on dynamic capability theory and its application in various industries and contexts.

Literature Review

Fruits and Vegetable Processing Industries

The Fruits and vegetable processing are only done during post harvesting process. There are various researches which shows that R&D plays a crucial role for controlling post-harvest mechanisms by using new technologies.

Growth and Challenges in Fruits and Vegetable Processing industries

A considerable portion of harvested fruits and vegetables, roughly 40%, is lost annually due to deficiencies in handling, storage, and transport. Singh et al. (2014) argue that the deployment of sophisticated post-harvest techniques is vital to mitigate these losses, both in terms of quantity and quality. The global challenge of fruit and vegetable scarcity necessitates a stronger focus on reducing this waste. Utilizing cutting-edge technologies offers a pathway to improve the overall availability of these essential dietary components.

Technological interventions started in Fruits and Vegetable Processing

Technological advancements in fruit and vegetable processing begin with fundamental methods applied to raw materials, aimed at extending product longevity. These initial steps are followed by more complex subsequent processing phases. Sumonsiri and Barringer (2014) detail how technology is employed in these primary processing stages, emphasizing the preservation of sensory attributes and nutritional content. Core techniques, such as sorting, cleaning, temperature management, skin removal, heat treatment, size modification, freezing, drying, canning, and minimal processing, are outlined

alongside considerations for sustainable practices. Their research indicates that technological innovation effectively enhances the duration for which fruits and vegetables remain usable, thereby boosting their consumption potential.

Performance of Fruits and Vegetable Processing industries

Researchers exploring India's fruit and vegetable post-harvest management converge on a few key points: Despite India's abundant production, its global market presence is hindered by substantial losses. Sharma et al. (2016) quantify this, citing 30-35% wastage due to infrastructural and technological shortcomings. They propose that enhanced cold storage, logistics, and modern technologies are essential to minimize these losses and benefit stakeholders.

Phogat et al. (2017) acknowledge the horticulture sector's progress but emphasize the marketing risks associated with perishable produce. They highlight the need for effective forward linkages and value addition. Kavitha et al. (2020) specifically focus on technological solutions, detailing crucial post-harvest handling practices and strategies to mitigate physical, physiological, and biological losses.

In the retail sector, Ravi and Ram Prasad (2020) identify critical challenges like short shelf life and demand uncertainty, advocating for innovative strategies to improve sustainability and competitiveness. Their output is a conceptual framework that links challenges with innovative solutions.

Collectively, these researchers demonstrate that while India possesses vast production capabilities, its fruit and vegetable processing sector requires significant improvements in infrastructure, technology, and management. They emphasize that strategic interventions, backed by government support and R&D, are vital to maximizing profitability and minimizing losses.

Dynamic Capability Theory:

Researchers exploring Dynamic Capabilities (DCs) highlight both its strategic importance and persistent definitional challenges. Denrell & Powell (2016) emphasize DCs' role in integrating strategic theories for competitive advantage. However, Abdel et al. (2018), Ruben et al. (2021), and Shiferaw & Kero (2024) consistently point to a lack of a unified definition, particularly in developing economies, indicating a need for theoretical clarity.

Ellstrom et al. (2022) focus on DCs in digital transformation, identifying sensing, seizing, and reconfiguring routines but noting challenges with potential capture and human factors. Alsos et al. (2008) provide a framework to differentiate DCs from resources and explore their relationships with entrepreneurship and strategy.

Zhou et al. (2019) provide empirical evidence of DCs' impact on innovation and performance, particularly through technological innovation, reinforcing their crucial role in strategic management. These researchers collectively emphasize

the need for continued refinement of the DC concept and its application in diverse contexts.

Researchers investigating the operationalization and impact of Dynamic Capabilities (DCs) highlight key considerations for measurement and contextual influence. Ola & Mirva (2018) address the critical issue of DC measurement, identifying common methods and advocating for improved research practices, emphasizing quality over quantity and longitudinal data to track DC development.

Baía & Ferreira (2024) reinforce the measurement challenge, noting inconsistencies in linking DCs to firm performance and suggesting that indirect relationships are more fruitful. They call for a refined conceptual model to address these measurement gaps.

Contextual factors influencing DCs are explored by several researchers. Ralf et al. (2013) demonstrate that organizational structure and competitive intensity significantly impact the DC-performance relationship, advocating for internal alignment and external fit. Dimo Ringov (2017) further refines this by showing that environmental dynamism and asset complexity moderate the impact of codified DCs, offering a more nuanced understanding of their role.

The interaction of DCs with other strategic factors is also a focus. Pundziene et al. (2022) reveal that DCs positively drive open innovation, subsequently enhancing firm performance, emphasizing the importance of innovation and customer engagement. Ferreira et al. (2020) examine the interplay between DCs, creativity, innovation competences, and entrepreneurial orientation, finding that DCs and creativity enhance performance, while entrepreneurial orientation acts as a moderator.

Collectively, these researchers underscore the importance of robust measurement practices and a contextual understanding of DCs to accurately assess their impact on firm performance.

Researchers investigating the application and impact of Dynamic Capabilities (DCs) in diverse contexts offer nuanced perspectives. Rohani et al. (2021) propose a framework to differentiate operational and dynamic capabilities, emphasizing how DCs transform resources for competitive advantage, highlighting the role of architectural and absorptive capabilities, particularly for service sectors.

Catherine et al. (2023) examine the detrimental effect of "success traps" on DCs within UK high-tech SMEs, revealing that these traps weaken DCs and subsequently limit performance. Their research emphasizes the significance of internal factors in DC development and application, with absorptive and transformative capabilities as key manifestations.

Petrus (2019) focuses on the contingent nature of DCs, demonstrating that their performance impact varies significantly with environmental dynamism.

This study advocates for managers to tailor their practices based on a thorough understanding of their specific market conditions.

Teece & Pisano (1994), foundational to DC theory, assert that competitive advantage stems from DCs embedded in high-performance routines, presenting DCs as a crucial framework for understanding modern firms.

Mukhtar & Waleed (2023) explore the moderating role of environmental dynamism, finding that DCs are particularly critical for SMEs in volatile environments, contributing to both DC and resource-based view literature.

Wu et al. (2024) investigate the mediating effect of DCs in the relationship between big data analytics capabilities and firm performance, with IT-business strategic alignment acting as a moderator. Their research also identifies potential obstacles, such as consensus problems in data analysis platforms, that can hinder the translation of analytics capabilities into organizational strengths. These studies collectively show how the effectiveness of dynamic capabilities is dependent on both internal and external factors.

Researchers exploring the nuances of Dynamic Capabilities (DCs) reveal diverse pathways to firm performance and competitive advantage. Hermano & Pajares (2022) illustrate that project management DCs exert influence indirectly, with portfolio performance serving as a crucial mediator, advancing the understanding of DC outcomes.

Zehir et al. (2024), focusing on Turkey, demonstrate that DCs drive value creation and mediate the relationship between competitive advantage and performance, emphasizing their significance in developing economies. Singh Ritu (2022), examining Indian firms, finds that while DCs positively affect performance, their impact is amplified when coupled with strong VRIN resources, bridging resource-based theory and the DC perspective.

Wilkens & Uta (2004) integrate resource-based, learning, and knowledge management theories, highlighting the role of knowledge processes in generating core competencies and DCs, proposing a method to analyze shared mental models. Pavlou et al. (2011) propose a measurable DC model, identifying sensing, learning, coordinating, and integrating capabilities as essential for reconfiguration in turbulent environments, particularly in new product development.

Guofan (2022) establishes that knowledge-based DCs and organizational agility positively influence performance, with agility mediating this relationship and executive support acting as a moderator. Cataltepe et al. (2022), in the Turkish automotive sector, find that marketing capabilities mediate the DC-performance link, while environmental dynamism does not moderate it, stressing the importance of marketing and disruptive technologies.

Hernandez et al. (2023) demonstrate that knowledge-based DCs positively impact performance in Portuguese and Spanish SMEs, with entrepreneurial orientation as a partial mediator, shedding light on the mechanisms linking DCs and performance. Wilden et al. (2017) reveal that service-dominant orientation influences performance through marketing and technological capabilities, which fully mediate the relationship, linking DC theory and service-dominant logic.

Bindu & Pratibha (2023), in the Indian banking sector, find that learning and integration DCs are key mediators between intellectual capital and performance, with reconfiguration playing a partial role, offering insights for bank managers. Ye et al. (2022) show that social media applications positively influence DCs, with time-based performance mediating the relationship between agility, adaptability, and firm performance in volatile environments, advising senior management to consider social media and time-based performance.

These researchers collectively advance the understanding of DCs by exploring their diverse applications, mediating mechanisms, and contextual influences, thereby enriching the strategic management literature.

Factors affecting Firm Performances

Researchers have explored diverse facets of firm performance, considering both environmental and internal factors.

Hojat, Rahim, and Lee (2010) argue that environmental protection necessitates a holistic approach beyond mere regulatory compliance, highlighting the limitations and costs of traditional methods while noting the inconclusive impact of voluntary actions.

Ontorael, Suhadak, and Mawardi (2017), focusing on MSMEs, demonstrate the cascading influence of external environmental factors on internal operations and overall business performance.

MungilaHillemane, BalaSubrahmanya (2011) delves into the drivers of innovation and economic performance within SMEs, revealing the significant roles of entrepreneurship and firm-level factors.

Mohammad Bagheri et al. (2012) emphasize the transformative power of information technology, showing that IT investments enhance firm performance primarily through the mediation of innovation.

Deepak Chandrashekar et al. (2019) challenge the notion of a direct innovation-performance link, revealing that firm-specific factors, such as size and industry, significantly moderate this relationship.

Finally, Swati Agrawal et al. (2021) investigate the nuanced impact of innovation on firm size transitions, finding that this effect is conditional upon firm size, ownership structure, and business group affiliation. These studies collectively contribute to a deeper understanding of the complex interplay between environmental, technological, and organizational factors that shape firm performance.

Hypothesis

Sensing

Within the framework of Dynamic Capability Theory, the concept of "Sensing" denotes a firm's proactive capacity to discern and evaluate emerging opportunities and potential threats within its operational environment. This process transcends mere passive observation, encompassing an active,

investigative approach, a systematic scanning of the market, rigorous analysis of technological advancements, and a vigilant monitoring of the competitive landscape. Subsequently, the firm must engage in Environmental Scanning, Interpretation of the gathered information and Strategic forecasting. Effective "sensing" allows firms to anticipate and adapt to changes, directly influencing their ability to navigate their environment and thus impacting overall performance.

H₁ – Sensing directly and significantly predicts Financial performance

Seizing

Seizing is the firm's capacity to mobilize resources and make strategic decisions to address the opportunities and threats identified through the "sensing" process. This goes beyond mere awareness; it's about taking decisive action. Seizing involves the development of new products, services, or business models, as well as the reallocation of existing resources to capitalize on emerging opportunities. It entails making timely investments, forming strategic alliances, and restructuring internal processes to align with the changing environment. Essentially, seizing is the execution phase, where the firm translates its understanding of the environment into concrete actions that drive competitive advantage. It involves Resource Allocation, Organizational Agility, Risk Tolerance and Entrepreneurial Orientation. Effective "seizing" translates sensed opportunities into concrete actions, directly influencing a firm's ability to capitalize on them and thus enhancing performance.

H₂ – Seizing directly and significantly predicts Financial performance

Reconfiguration

Reconfiguration represents a firm's ability to restructure and redeploy its resources and capabilities to maintain alignment with the evolving environment. It's the process of transforming the organization's asset base, organizational structure, and operational routines to adapt to new market realities, technological advancements, or competitive pressures. It necessitates the ability to adapt, integrate the reconfigure or restructure the existing resources and capabilities.

H₃ – Reconfiguration directly and significantly predicts Financial performance

Apart from this the hypothesis for the following factors of firm performance are

H₄ - Customer Satisfaction positively and significantly predicts Financial performance

H₅- Employee Satisfaction positively and significantly predicts Financial performance

H₆- Entrepreneurial Mindset positively and significantly predicts Financial performance

H₇-Sociocultural Dynamics positively and significantly predicts Financial performance

H₈ -Effective Resource allocation positively and significantly predicts Financial performance

H₉-Synergistic Integration positively and significantly predicts Financial performance

H₁₀-Learning Culture positively and significantly predicts Financial performance

H₁₁-Effective sales positively and significantly predicts Financial performance

H₁₂-Technological Innovation positively and significantly predicts Financial performance

H₁₃-Market & Product Innovation positively and significantly predicts Financial performance

H₁₄ -Training & Development positively and significantly predicts Financial performance

Materials & Methods

This section elaborates the research methodology adopted in this study in order to assess the firm performance of fruits and vegetable processing units in Malwa region.

To reiterate, this study intends to explore the factors affecting firm performance of fruits and vegetable processing units in Malwa region and analyse them. It purports to assess and validate the applicability of the Dynamic Capability Theory in examining the factors which mostly influence the growth of these industries in Malwa Region also by exploring the factors which currently affecting the firm performance of these industries.

Objectives of the study

- To explore the factors effecting the firm performance of Fruits and Vegetable Processing industries in Malwa region.
- To develop a model to aspect the firm performance of Fruits and Vegetable Processing industries in Malwa region

Sample and Data collection

This study analyzed data collected from 258 respondents across 33 fruit and vegetable processing industries in the Malwa Region. Data was gathered using two distinct questionnaires. The first questionnaire was designed based on constructs derived from Dynamic Capability Theory. The second was developed using factors identified through a comprehensive literature review. All respondents were upper management employees with a minimum of three years of industry experience. 5 Pointer Likert scale is used for the questions where:

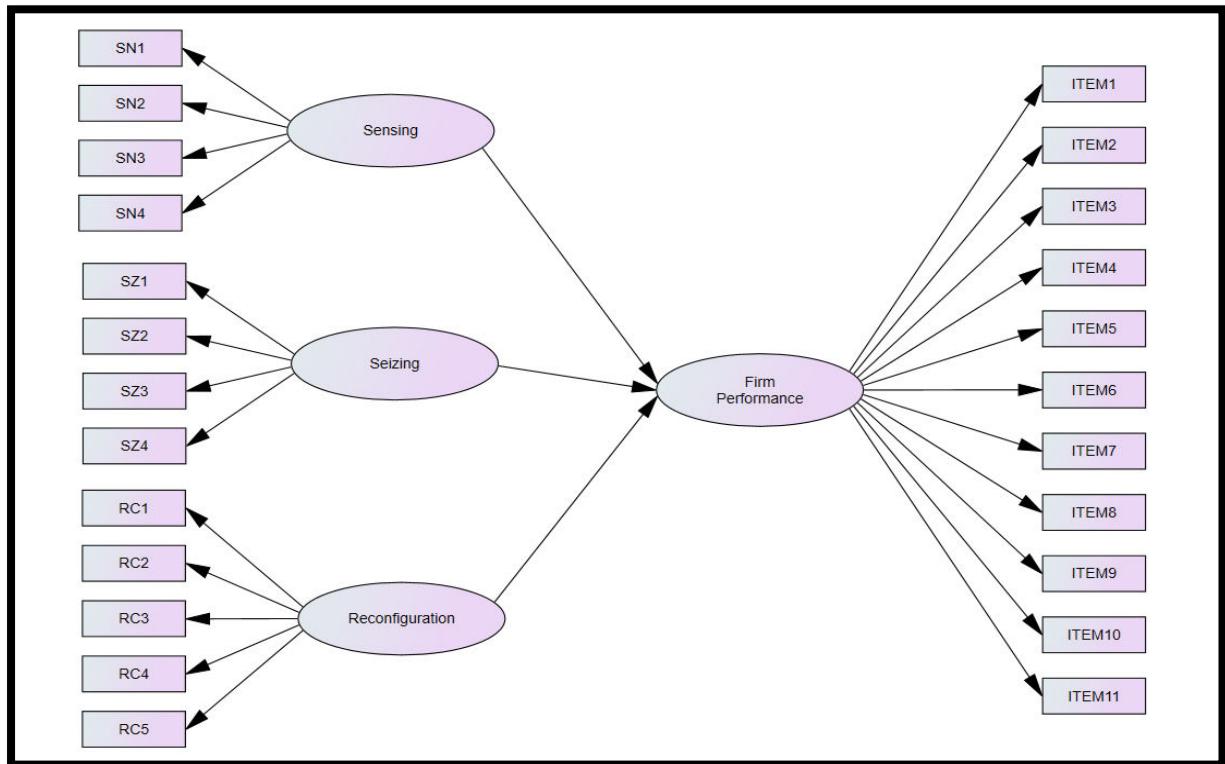
5 – Strongly Agree

4- Agree

3- Neutral

2 – Disagree

1- Strongly Disagree

Conceptual Model:**Data Analysis**

Confirmatory factor analysis is used to test how better the measured variables represent constructs used in the study. Constructs should only be used if they have good measurement characteristics and this aspect was examined before estimating the various models of interest. On the basis of Dynamic Capability Theory and by exploring the factors affecting firm performance of these industries, CFA is used to examine the hypothesized relationship between constructs with Firm performance factors.

Construct Design

Constructs	Measurement Items
1) Sensing	Environmental Scanning
	Information gathering and analysis
	Strategic Forecast and planning
2) Seizing	Resource Allocation
	Organizational Agility
	Risk Tolerance
	Entrepreneurial Orientation
3) Reconfiguration	Adaptability
	Integration
	Reconfiguration

On the basis of these constructs the questionnaire is designed and the data is collected from 33 fruits and vegetable processing industries in Malwa region. Then SEM model is used to analyse the relationship between various constructs and by using Amos the final model is prepared.

Factor	Measurement Items
F1	Customer Satisfaction
F2	Employee Satisfaction
F3	Entrepreneurial Mindset
F4	Sociocultural Dynamics
F5	Effective Resource allocation
F6	Synergistic Integration
F7	Learning Culture
F8	Effective sales
F9	Technological Innovation
F10	Market & Product Innovation
F11	Training & Development

Reliability

Reliability in confirmatory factor analysis (CFA) refers to the consistency and stability of the measurement of a construct. It assesses the degree to which the items within a scale or test consistently measure the same underlying factor. In simpler terms, reliability ensures that the results obtained from a measurement tool are dependable and reproducible. Reliability is crucial for establishing the validity and trustworthiness of the research findings. If the measurement of the constructs used in the study is not reliable, it can lead to inaccurate conclusions. It is measured by the value of Cronbach alpha. Cronbach's alpha produces a value between 0 and 1. Higher values indicate greater internal consistency.

Generally, Values between 0.7 to 0.9 is acceptable

Constructs	Variables	Cronbach Alpha
Sensing	SN1 SN2 SN3 SN4	0.773
Seizing	SZ1 SZ2 SZ3 SZ4	0.881
Reconfiguration	RC1 RC2 RC3 RC4 RC5	.829

The overall Cronbach's Alpha value is 0.847.

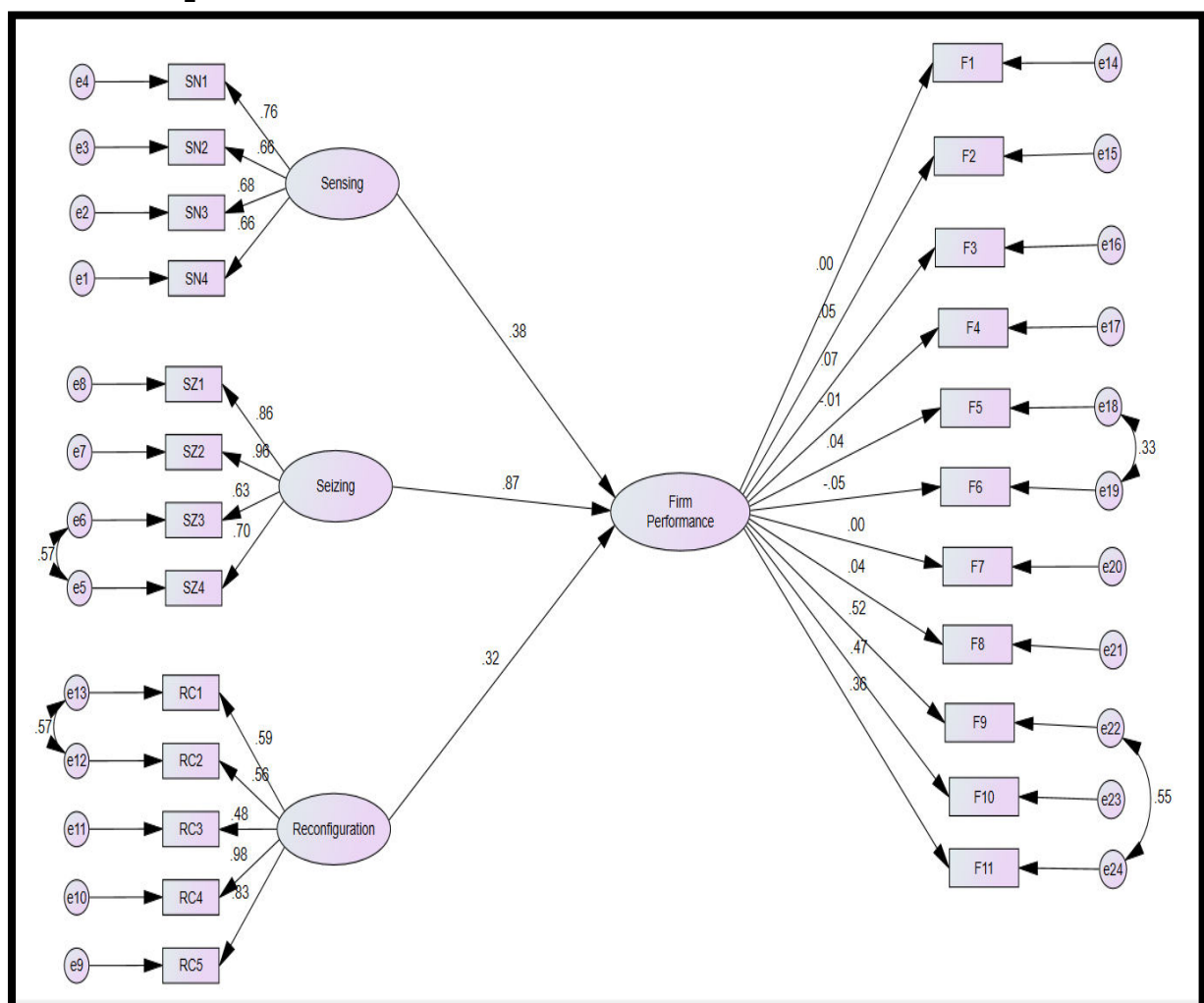
Structural Equation Modelling (SEM):

It is a statistical technique which is used to analyse the structure relationships among various constructs used in the study. SEM combines both factor analysis and multiple regression analysis. In this study SEM is used to examine how well the assessment predicts the various measures in the study. It also shows the relationship between factors affecting firm performance and relationships between various dynamic capability construct used in the study.

The firm performance is the ultimate outcome variable often measured by factors like customer satisfaction, employee satisfaction, Innovation (technological, market and product), Strategic Environmental Scanning, reconfiguration and adaptability, learning and knowledge, and finally training & development.

Constructs should only be used if they have good measurement characteristics and this aspect was examined before estimating the various models of interest. On the basis of theory or literature review, CFA is used to examine the hypothesized relationship between constructs with firm performance affecting factors. As per the nature of the latent variables or constructs, key model constructs are shown in figure.

Relationship Model:



Model Fit Measures:

MODEL FIT MEASURES	
MEASURE	ESTIMATE
CMIN	498.008
DF	246
CMIN/DF	2.024
CFI	0.801
RMSEA	0.086

Regression Weights:

			Estimate	S.E.	C.R.	P	Label
Firm_Performance	<---	Sensing	.286	.112	2.557	.011	par_21
Firm_Performance	<---	Seizing	.858	.219	3.928	***	par_22
Firm_Performance	<---	Reconfiguration	.209	.084	2.489	.013	par_23
SN4	<---	Sensing	1.000				
SN3	<---	Sensing	.814	.130	6.275	***	par_1
SN2	<---	Sensing	.695	.113	6.150	***	par_2
SN1	<---	Sensing	.783	.118	6.643	***	par_3
SZ4	<---	Seizing	1.000				
SZ3	<---	Seizing	.932	.088	10.641	***	par_4
SZ2	<---	Seizing	1.305	.132	9.917	***	par_5
SZ1	<---	Seizing	1.229	.129	9.534	***	par_6
RC4	<---	Reconfiguration	1.146	.095	12.003	***	par_7
RC3	<---	Reconfiguration	.659	.112	5.869	***	par_8
RC2	<---	Reconfiguration	.515	.072	7.111	***	par_9
RC1	<---	Reconfiguration	.813	.107	7.598	***	par_10
RC5	<---	Reconfiguration	1.000				
F1	<---	Firm_Performance	.004	.138	.031	.976	par_11
F2	<---	Firm_Performance	.091	.179	.509	.611	par_12
F3	<---	Firm_Performance	.098	.134	.731	.465	par_13
F4	<---	Firm_Performance	-.014	.104	-.132	.895	par_14
F5	<---	Firm_Performance	.044	.103	.429	.668	par_15
F6	<---	Firm_Performance	-.064	.105	-.607	.544	par_16
F7	<---	Firm_Performance	.006	.118	.049	.961	par_17
F8	<---	Firm_Performance	.040	.093	.426	.670	par_18
F9	<---	Firm_Performance	1.007	.194	5.193	***	par_19
F10	<---	Firm_Performance	.745	.211	3.537	***	par_20
F11	<---	Firm_Performance	1.000				

Standardized Regression Weights

		Estimate
Firm_Performance	<--- Sensing	.378
Firm_Performance	<--- Seizing	.869
Firm_Performance	<--- Reconfiguration	.318
SN4	<--- Sensing	.663
SN3	<--- Sensing	.682
SN2	<--- Sensing	.663
SN1	<--- Sensing	.760
SZ4	<--- Seizing	.698
SZ3	<--- Seizing	.626
SZ2	<--- Seizing	.958
SZ1	<--- Seizing	.860
RC4	<--- Reconfiguration	.977
RC3	<--- Reconfiguration	.477
RC2	<--- Reconfiguration	.563
RC1	<--- Reconfiguration	.594
RC5	<--- Reconfiguration	.831
F1	<--- Firm_Performance	.003
F2	<--- Firm_Performance	.045
F3	<--- Firm_Performance	.066
F4	<--- Firm_Performance	-.012
F5	<--- Firm_Performance	.038
F6	<--- Firm_Performance	-.054
F7	<--- Firm_Performance	.004
F8	<--- Firm_Performance	.038
F9	<--- Firm_Performance	.516
F10	<--- Firm_Performance	.474
F11	<--- Firm_Performance	.360

Findings

The results show that the value of CMIN/df is 2.024, the value of RMSEA is 0.086, the value of CFI is 0.801. The fit of the model is acceptable. In addition, the analysis showed that all the hypothesis was supported.

The empirical results show that

- (1) Sensing is significantly positively related to factors affecting firm performance
- (2) Seizing is significantly positively related to factors affecting firm performance
- (3) Reconfiguration and explored factors affecting firm performance are significantly positively related.
- 4) The H₇ & H₉ i.e. the Factor F₄ and F₆ (Sociocultural Dynamics and Synergistic Integration) not positively and significantly directs the firm performance but the variation is very less. Hence these hypothesis is rejected.
- 5) All other hypothesis H₄, H₅, H₆, H₈, H₁₀, H₁₁, H₁₂, H₁₃ and H₁₄ positively and significantly related to Firm performance

The most dominating is Seizing, it is most significant and positively related to firm performance. After that Sensing and Reconfiguration are also both significantly positively related to firm performance having approx. same values.

The result suggests that these factors are significantly affects the firm performance of fruits and vegetable processing units of Malwa region.

Conclusion

The research aimed to investigate the relationship between the dynamic capability theory and the firm performance of fruits and vegetable processing industries in the Malwa region. The study was conducted on a sample of 258 respondents from 33 different fruit and vegetable processing industries in the Malwa region. The data collected through a structured questionnaire. The study found that all three dimensions of dynamic capability theory, namely sensing, seizing, and reconfiguration, were significantly positively related to firm performance. The most dominating dimension was seizing, followed by sensing and reconfiguration. The study concluded that dynamic capability theory is a useful framework for understanding the firm performance of fruits and vegetable processing industries. The study also provides empirical support for the theory's applicability in the context of a developing economy.

In addition to the main findings, the study also found that the following factors were significantly positively related to firm performance:

- Customer satisfaction
- Employee satisfaction
- Innovation (technological, market and product)
- Strategic environmental scanning
- Effective resource allocation
- Positive organizational culture
- Learning culture
- Training and development

These findings suggest that firms in the fruits and vegetable processing industry can improve their performance by focusing on these factors. The study also provides some practical implications for managers in this industry. For example, managers should focus on developing their firm's dynamic capabilities, such as sensing, seizing, and reconfiguration. They should also focus on improving customer satisfaction, employee satisfaction, and innovation.

Overall, the study provides a comprehensive overview of the factors that affect firm performance in the fruits and vegetable processing industry. The study's findings can be used by managers in this industry to improve their firm's performance.

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